Certificate of Registration

This is to certify that the Management System of:

IBIS-SOLUTIONS d.o.o. Beograd-Novi Beograd

Tošin Bunar 272,
11070 Beograd, Srbija

has been approved by Alcumus ISOQAR and is compliant with the requirements of:

ISO 20000-1:2018
SRPS ISO 20000-1:2018

Certificate Number:	**20241-ITT-001**
Initial Registration Date:	13 September 2021
Previous Expiry Date:	13 September 2024
Recertification Date:	28 August 2024
Re-issue Date:	03 October 2024
Current Expiry Date:	13 September 2027

Scope of Registration:

The service management system of Ibis Solutions d.o.o. Belgrade, supporting the provision of services to external Telecommunications, Finance, Government & Enterprise customers from Serbia, in accordance with the service catalogue.

Signed:
Alyn Franklin, Chief Executive Officer
(on behalf of Alcumus ISOQAR)

This certificate will remain current subject to the company maintaining its system to the required standard. This will be monitored regularly by Alcumus ISOQAR. Further clarification regarding the scope of this certificate and the applicability of the relevant standards' requirement may be obtained by consulting Alcumus ISOQAR.